

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 3rd day of September' 2022
C.G.No.21 /2022-23/ Kadapa Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao	Chairperson
Sri. K. Rama Mohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Sri. Dr. R. Surendra Kumar	Independent Member

Between

K.Ramanjaneyulu, 37/1206-1, Machupalli Road, Ukkayapalli (V) Kadapa Dt.	Complainant
---	-------------

AND

1. Superintending Engineer/O/Kadapa	Respondents
2. Senior Accounts Officer/Kadapa	

ORDER

1. The case of the complainant is that there is a delay in conversion of the service from HT to LT category.
2. Respondents filed written submission stating that complainant is having HT service No.CDP 325 under HT category with a load of 121.80 KVA under Category- III on 15.08.2003. Consumer has enhanced load to 139.80 KVA vide Memo No. SE/O/KDP/Comml/F.HT/D.No.2149/16 dt 19.02.2016. As per tariff order for the F.Y.2021-22, Rice Mills and Pulverizing Mills whose connected load more than 100 HP and upto 150 HP have to exercise option on or before 30.06.2021 either to continue to be billed under Cat -III (A) – HT Industry (General) or to be billed under LT Cat-III (A)Industry (General) without disturbing the existing metering

DESPATCHED

OK -ATE 3/9

as per Memo No. CGM/ (R&IA)/GM®/AO/AAO/SA/HT/D.No.484/21 dt: 09.04.2021. Consumer has exercised his option by applying on 11.06.2021 for load deration from 139.80 KVA (187.47HP) to 111.80 KVA (150 HP) and approval was accorded for load deration with effect from 11.07.2021 after expiry of one month from the date of notice of deration vide Memo No. CGM (R&IA)/GM®/AO/AAO/SA/HT/D.No.858 /21 dt : 30.06.2021 as per Clause. 5.9.4.2 of GTCS. The request of the consumer for availing the scheme and transfer of service from HT to LT has not considered since the service had load more than 150 HP as on 30.6.2021. As per tariff order for F.Y.2022-23 and as per instructions issued by CGM/ APSPDCL/Tirupati vide Memo No. CGM (Fin)/ GM(R&IA)/AO(HT)/AAO(HT)/AAO(Rev)/JAO-LT-II/D.No.738/2022 dt: 07.05.2022, the service was transferred from HT to LT w.e.f. 01.04.2022 vide Memo No. SE/O/KDP/SAO/JAO /HT/ D.No.330/22, Dt: 12.5.2022.

3. Personal hearing was conducted on 25.08.2022. Mr. B. Vijayasaradhi Brother in law of complainant present, SE and SAO present.
4. The point for determination is whether the application of the complainant to derate the load from 139.80 KVA to 111.80 KVA was considered within the stipulated period or not?

According to respondents complainant presented an application on 11.6.2021 for deration of load and the same was approved with effect from 11.7.2021 as per Cl. 5.9.4.2 of GTCS. As per Clause. 5.9.4.2, consumer may seek reduction of contract maximum demand after the expiry of minimum period of the agreement by giving one month notice in writing and the same will be derated after expiry of initial one year period of agreement or after expiry of one month written notice. In this case deration had taken place within one month as per the above said clause.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/Operation)/CGRF/APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.